



Lyllith Dragonheart
Wholesale Handcrafted Witchcraft Supplies
ABN: 85 892 814 861
U3, 2-6 Paul Court, Jimboomba Qld 4280
admin@lylithdragonheart.com.au
Phone: 0475 926 678

NEW WHOLESALE ACCOUNT APPLICATION

CONTACT DETAILS

Business Name: _____ ABN / ACN: _____

Store/ Trading Name: _____

Contact Person: (Full name) _____

Contact Telephone: _____ Email: _____

Billing Address: _____

Suburb: _____ State: _____ Post Code: _____

Delivery Address: _____

Suburb: _____ State: _____ Post Code: _____

Website/Facebook: _____

STORE / BUSINESS DETAILS

Store Type: Store Online Mail Order Other: _____

How long have you been trading? _____

How did you hear about us? _____

I am authorized to apply and sign on behalf of the business listed above in this application and I have read and agree to the Trading Terms & Conditions Yes No

Applicants' Name: _____

Signature: _____

Date: _____

*Office Use Only: Approved Yes No Date: _____ Account Set Up

Trading Terms & Conditions

Who Can Apply:

Customers must represent a registered business, whether a bricks and mortar physical shopfront, online retailer, market stall holder or other type of business owner. You will need a current ABN to apply.

Order Requirements:

We currently have a minimum order requirement of \$200 per order; This is to keep our costs down in terms of time as well as being able to purchase materials and packaging in bulk to save us and you money on products. Some items are only available in multiples as it is more time and cost efficient.

Payment Options:

Payment must be made up front, via bank deposit, PayPal or credit card payment. We currently do not accept term accounts but will be looking into this in the future for regular customers.

Shipping:

At present we use Australia Post for shipping all orders, we are also considering the additional option of a courier. Pick up is available for those who are in the area or able to travel for collection.

Pricing:

Retail prices are not to fall below the RRP or suggested price on any of our products unless for the purposes of a sale or clearance - this is to uphold the integrity of our brand and to avoid confusion and conflict between customers and retailers. (You are welcome to increase retail prices if you wish to do so).

Auction Sites:

We do not permit the sale of our products on auction sites such as Ebay without prior written consent.

Cancellations & Returns:

Cancelled orders may incur an administration fee up to 20% of the order value depending on the timeframe of cancellation. This is at the discretion of Lyllith Dragonheart and staff.

Returns are only accepted for faulty products, a Return Request must be submitted within 24 hours of receiving your order and if approved our team will provide information on how to return such items. Returns are for credit or exchange only.

Images and Product Descriptions:

Once you have been approved for an account with us, you are welcome to use our product photos and descriptions for your own promotion, such as your online store or in-store labelling and signage. A PDF Catalogue will also be available within a few months.

All images are to be used complete - removing our watermark is not permitted. If you require images for promotional use please ask, any advertising material provided by Lyllith Dragonheart is permitted to be used and shared.

Kits and Sets:

Products sold as part of a kit or set are not to be dismantled for individual sale (eg. crystal kits), anyone found doing so will be removed from our stockists list and a notice will be placed on our social media (name and shame) so please be respectful of the effort, time and energy that we put into making our products, thanks!

One-Of-A-Kind Products:

We offer a selection of one-off pieces such as Pagan tools, these are unique and handmade. Once an item has sold it can not be remade the same - though some may be similar. Please refrain from advertising these products unless you have purchased or ordered them from us first.

*Lyllith Dragonheart (including management staff) reserve the right to change or add to these terms and conditions at any time. We reserve the right to refuse an application if deemed inappropriate for our brand.

** Herbs are to be sold as incense only, Lyllith Dragonheart and staff are not responsible for any mis-use, false advertising by retailers, misinformation or other legalities resulting in the sale of herbs, including herbal teas. Always check with a licensed medical practitioner or naturopath and do not provide health claims or prescriptions unless qualified to do so. Only herbs with documented research for their properties which are approved as food are used in our tea blends, all other herbs are sold as incense only and are not to be ingested or taken internally.

Thank-you, we look forward to working with you and your business!